**PROJECT PROGRESS MONITORING REPORT-1**

**Project Title:** CHATBOT

**Type of Model:** Prototype Model

**Project Objectives:**

* Increases operational efficiency.
* Automating customer request fulfillment.
* Handling basic queries, which in turn free employees to work for complex & higher value inquiries.
* Improves the response rate as well as customer engagement.

**Work Completed:**

 Student Management

* Login

Login form for user

**Work in progress:**

 Collection of data i.e. details about project requirement.

 The fundamental of HTML and CSS to design front end.

**Percentage of Work Done:** Approximately 25% of our project is completed.

**Difficulties:**

1. Front end Design.

2. Customization of Layout.

**Team Members:**

Prashant Kumar Upadhyay (1812213801)

Shivam Pandey (1712213069)

**Project Guide: Project Coordinator:**  Mrs. Shilpi Khanna